

Medical Runs Louisville Fire Department



KPI Owner: Col. Doug Recktenwald

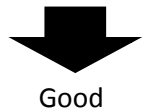
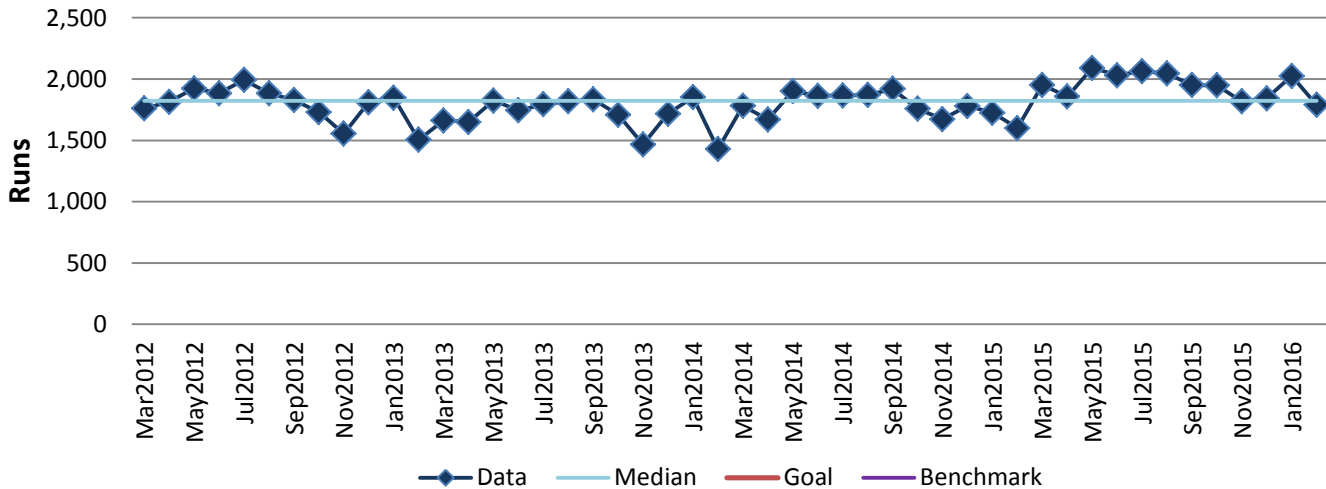
Process: Fire Response

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: CY14 = 1,703 Monthly Avg.; 20.4K Yr. Goal: N/A Benchmark: N/A	Data Source: LFD Firehouse Software Goal Source: LFD LouieStat Reports Benchmark Source: N/A	N/A - Input Measure Measurement Method: The # of times LFD is called for service on medical related responses Why Measure: To determine the # of times LFD's medical response capabilities are requested Next Improvement Step: TBD

How Are We Doing?

Mar2015-Feb2016 12 Month Goal	Mar2015-Feb2016 12 Month Actual		Feb2016 Goal	Feb2016 Actual	
N/A	23,416		N/A	1,789	
Runs	Runs		Runs	Runs	

Medical Runs



Root cause analysis is not applicable for in input/demand for service measure.